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| **Story #7:** | As an Admin user, I want to edit books, so that I can update their information | **Priority** |  |
| **Effort** |  |
| As a | Admin User | | |
| I want | Edit Books | | |
| So that I can | Update Information | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m an Admin user  And I’m successfully logged in  And I click on the books page  And I click on the chosen book  **When** I click edit book  **Then** I can alter book information  And I click save. | | |
|  | **Criterion 2:**  **Given** that I’m a non-Admin user,  And I’m successfully logged in,  And I click on the books page  **When** I click on the chosen book  **Then** I should not be shown an edit button,  And I may not edit the book. | | |
|  | **Criterion 3:**  **Given** that I’m an Admin user,  And I’ve clicked save on the edit menu,  **When** I return to the books page  **Then** the edit I made should be visible. | | |

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| **Story #5:** | As an Admin user, I want to edit users, so that I can change information about them. | **Priority** |  |
| **Effort** |  |
| As a | Admin User | | |
| I want | Edit Users | | |
| So that I can | Change User Information | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m an Admin user  And I’m successfully logged in  And I click on the users page  And I click on a chosen user  **When** I click edit user  **Then** I can alter user information  And I click save. | | |
|  | **Criterion 2:**  **Given** that I’m an Admin user,  And I’ve clicked save on the edit menu,  **When** I return to the users page  **Then** the edit I made should be visible or saved. | | |
|  | **Criterion 3:**  **Given** that I’m a non-Admin user,  And I’m successfully logged in,  **When** I view the dashboard (main page)  **Then** I should not be shown a users page,  And I will not be able to edit user information. | | |

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| **Story #2:** | As an Admin user, I want to add users, so that they may use the site with the roles I choose | **Priority** |  |
| **Effort** |  |
| As an | Admin User | | |
| I want | To Add Users | | |
| So that I can | Choose the Roles New Users Have | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a registered Admin user,  And I'm successfully logged in,  And I click on the users page  **When** I click the ‘Add User’ button,  **Then** I should be shown a prompt to fill in user information,  And be able to choose what type of user they are (Normal, Publisher, Admin). | | |
|  | **Criterion 2:**  **Given** that I’m a registered Admin user,  And I’ve successfully added a new user,  **When** they login successfully,  **Then** they should be shown the relevant dashboard to their user type. | | |

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| **Story #3:** | As an Admin user, I want to approve users' requests, so that I can have control over user roles | **Priority** |  |
| **Effort** |  |
| As an | Admin User | | |
| I want | To Approve User Requests | | |
| So that I can | Have Control over User Roles | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a registered Admin user,  And I click on the Users page,  And I click on the Requests button,  **When** I click ‘Accept’ on a chosen request,  **Then** that user’s account type should be updated accordingly. | | |
|  | **Criterion 2:**  **Given** that I’m a registered Admin user,  And I click on the Users page,  And I click on the Requests button,  **When** I click ‘Reject’ on a chosen request,  **Then** that user’s account type should not change. | | |
|  | **Criterion 3:**  **Given** that I’m a registered Admin user,  And I’ve successfully accepted a user request,  **When** they login successfully,  **Then** they should be shown the relevant dashboard to their user type. | | |
|  | **Criterion 4:**  **Given** that I’m a registered Admin user,  And I’ve successfully rejected a user request,  **When** they login successfully,  **Then** they should be shown the dashboard according to their original user type **OR** they should be shown an error message. | | |

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| **Story #9:** | As an Admin user, I want to download CSV reports on user transactions, so that I can perform analysis | **Priority** |  |
| **Effort** |  |
| As an | Admin User | | |
| I want | To download CSV reports on user transactions | | |
| So that I can | Perform analysis | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a registered Admin user,  And I'm successfully logged in,  And I’m on the dashboard,  **When** I click ‘View History’ from dashboard,  And I click on ‘download user transactions report’,  **Then** I can view report for user transactions from the csv file on local system. | | |

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| **Story #9b:** | As an Admin user, I want to download CSV reports on books transactions, so that I can perform analysis | **Priority** |  |
| **Effort** |  |
| As a | Admin user | | |
| I want | To download CSV reports on book transactions | | |
| So that I can | Perform analysis | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a registered Admin user,  And I'm successfully logged in,  And I’m on the dashboard,  **When** I click ‘View History’ from dashboard,  And I click on ‘download book report’,  **Then** I can view report for books from the csv file on local system. | | |

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| **Story #10:** | As a new user, I want to register as a public account, so that I can use the website | **Priority** |  |
| **Effort** |  |
| As an | User | | |
| I want | Register as a public account | | |
| So that I can | Use the website | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a user,  And I’m on the homepage,  **When** I click on ‘Register’,  And I fill in all blank text fields,  And I can click ‘create account’,  **Then** account is successfully created. | | |
|  | **Criterion 2:**  **Given** that I’m a user,  And I’m on the homepage,  **When** I click on ‘Register’,  And I fill in some blank text fields,  And I can click ‘create account’,  **Then** an error message appears saying ‘required fields missing’. | | |
|  | **Criterion 3:**  **Given** that I’m a user,  And I’m on the homepage,  **When** I click on ‘Register’,  And I enter my existing public user email,  And I fill in all other required details,  And I can click ‘create account’,  **Then** an error message appears saying ‘email already used’. | | |

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| **Story #4:** | As an Admin user, I want to block users, so I can remove harmful individuals | **Priority** |  |
| **Effort** |  |
| As an | Admin User | | |
| I want | To block users | | |
| So that I can | Remove harmful individuals | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I am a registered Admin user  And I logged in successfully using my credentials  And I am on the dashboard page  And I click on the users page  **When** I click on one of the users.  And click on “Block user” button  **Then** a pop up shows up prompting to block the user  And I click the “Block button” to remove that user. | | |
|  | **Criterion 2:**  **Given** that I am a registered Admin user  And I logged in successfully.  And I am on the users page  **When** I click on one of the users.  And click on “Block user” button  **Then** a pop up shows up prompting to block the user  And I press enter to remove that user. | | |
|  | **Criterion 3:**  **Given** that I am a registered Admin user  And I logged in successfully.  And I am on the users page  **When** I click on one of the users.  And click on “Block user” button mistakenly  **Then** a pop up shows up prompting to block the user  And I click “cancel button” to prevent removing that user. | | |

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| **Story #6:** | As an Admin user, I want to add books, so that they're accessible on the website | **Priority** |  |
| **Effort** |  |
| As an | Admin User | | |
| I want | Add books | | |
| So that I can | Make it accessible on the website | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I am registered admin user  And I logged in successfully using my credentials  And I clicked on the books page  **When** I click on the add book button  And enter the details regarding book  And click on the “add button”.  **Then** the book becomes accessible on the website. | | |
|  | **Criterion 2:**  **Given** that I’m a registered admin user  And I logged in successfully using my credentials  And I clicked on the books page  **When** I click on the add book button  And enter the details regarding book  And click “add button”  **Then** an error message pops up saying “Book already exists in the database” | | |
|  | **Criterion 3:**  **Given** that I am registered admin user  And I logged in successfully using my credentials  And I clicked on the books page  **When** I click on the add book button  And enter the details regarding book  And press enter  **Then** the book becomes accessible on the website. | | |

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| **Story #8:** | As an Admin user, I want to look at summary of past and current transactions, to perform analysis | **Priority** |  |
| **Effort** |  |
| As an | Admin User | | |
| I want | To look at summary of past and current transactions | | |
| So that I can | Perform analysis | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I am registered admin user  And I logged in successfully using my credentials  And I am on the dashboard.  **When** I click on “view history”  And click on “download transaction history”  **Then** I can view the transaction history from 3 months back till the current date to perform the analysis. | | |
|  | **Criterion 2:**  **Given** that I am registered admin user  And I logged in successfully using my credentials  And I am on the dashboard.  **When** I click on “view history”  And set the date range  And click on “download transaction history”  **Then** I can view the transaction history of that date range to perform the analysis. | | |

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| **Story #14:** | As a publisher, I want to see the book cover, so that I can see my published book on the website. | **Priority** |  |
| **Effort** |  |
| As a | Publisher User | | |
| I want | To see the book cover | | |
| So that I can | See my published book on the website | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a Publisher User  And I have just uploaded my book onto the website,  **When** I type my book title on to the search bar  And I hit ‘search’,  **Then** my published book with cover will be visible on the screen  And I can click on it to see the book details. | | |
|  | **Criterion 2:**  **Given** that I’m a Publisher User  And I have just uploaded my book onto the website,  **When** I click on ‘View Books’  And filter by ‘Recently Featured’,  **Then** I see my published book at the top of the list  And I can click on it to see the book details. | | |
|  | **Criterion 3:**  **Given** that I’m a Publisher User  **When** I type my book title on to the search bar  And I hit ‘search’,  **Then** an error page appears saying ‘book not found’. | | |

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| **Story #11:** | As a new user, I want to register as a Publisher account, so that I may represent my Book Publisher / Shop | **Priority** |  |
| **Effort** |  |
| As a | New User | | |
| I want | Register as a publisher account | | |
| So that I can | Represent my book | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a new user  And I on the homepage,  **When** I click on ‘Register’  And I’m on the register page,  And I fill in all blank text fields,  And I select type as ‘Publisher’,  And I can click ‘create account’,  **Then** myaccount creation is sent for approval. | | |
|  | **Criterion 2:**  **Given** that I’m a new user  And I on the homepage,  **When** I click on ‘Register’  And I’m on the register page,  And I fill in some blank text fields,  And I select type as ‘Publisher’,  And I can click ‘create account’,  **Then** an error message appears saying ‘required fields missing’. | | |
|  | **Criterion 3:**  **Given** that I’m a new user,  And I’m on the homepage,  **When** I click on ‘Register’,  And I enter my existing public user email,  And I fill in all other required details,  And I select type as ‘Publisher’,  And I can click ‘create account’,  **Then** an error message appears saying ‘email already used’. | | |

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| **Story #12:** | As a publisher, I want to be able to upload a book for sale, so that I can make money | **Priority** |  |
| **Effort** |  |
| As an | Publisher | | |
| I want | To be able to upload a book for sale | | |
| So that I can | Make money | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a Publisher User  And I’ve successfully logged in,  And I’m on the dashboard,  **When** I click on ‘upload book’  And fill in the required text fields,  And upload an image of the book and table of contents,  **Then** my book is uploaded to the website  And can be purchased. | | |
|  | **Criterion 2:**  **Given** that I’m a Publisher User  And I’ve successfully logged in,  And I’m on the dashboard,  **When** I click on ‘upload book’  And fill in the required text fields,  **Then** an error message will display saying ‘no image of book’ | | |
|  | **Criterion 3:**  **Given** that I’m a Publisher User  And I’ve successfully logged in,  And I’m on the dashboard,  **When** I click on ‘upload book’  And fill in the required text fields,  And typed price of book as ‘ten dollars’,  And upload an image of the book and table of contents,  **Then** an error message will display saying ‘price must be numerical’. | | |

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| **Story #17:** | As a Customer, I want to pay on the website, so that I can purchase books | **Priority** |  |
| **Effort** |  |
| As a | Customer | | |
| I want to | Pay on the website | | |
| So that I can | Purchase Books | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a logged in user,  And I have added a book to my cart,  And I'm on the “Checkout” page,  And I’ve entered the correct billing information,  **When** I click the Paypal “Pay” button,  **Then** I should be redirected to the Paypal payment system,  And be able to process my payment. | | |
|  | **Criterion 2:**  **Given** that I’m a logged in user,  And I have **not** added a book to my cart,  And I’m on the “Checkout” page,  **When** I try to click on the “Pay” button,  **Then** it should be greyed out,  And I receive a message to first add something to my cart before payment. | | |
|  | **Criterion 3:**  **Given** that I’m a logged in user,  And I have added a book to my cart,  And I’m on the “Checkout” page,  And I am **missing** some billing information,  **When** I try to click on the “Pay” button,  **Then** it should be greyed out,  And I should receive a message to complete filling in my billing information. | | |

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| **Story #13:** | As a shop owner, I want to check my history, so that I can see my sales | **Priority** |  |
| **Effort** |  |
| As a | Shop Owner | | |
| I want | To check my history | | |
| So that I can | See sales | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a Shop Owner,  And I’ve successfully logged in,  And I am on the dashboard,  **When** I click on ‘View History’,  **Then** I should see my sale history. | | |
|  | **Criterion 2:**  **Given** that I’m not a Shop Owner,  And I’ve successfully logged in,  And I am on the dashboard,  **When** I click on ‘View History’,  **Then** I should not be taken to a sale history,  And instead taken to the history for my role. | | |

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| **Story**  **#15:** | As a customer, I want to add reviews on users or books, so I can let other users know my thoughts | **Priority** |  |
| **Effort** |  |
| As a | Customer | | |
| I want | To add reviews on users or books | | |
| So that I can | Let other users know my thoughts | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I am registered customer  And I logged in using my credentials  And I’m on the dashboard  **When** I click on the books page  And click on one of the books  And scroll down to the bottom of the page which has the reviews  And click on add reviews  **Then** I can add my review about that book and let others know. | | |
|  | **Criterion 2:**  **Given** that I am registered customer  And I logged in using my credentials  And I’m on the dashboard  **When** I click on the users pages  And click on one of the user  And click on add review  **Then** I can add my review about that user and let others know. | | |

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| **Story #16:** | As a customer, I want to search for books by name/author/ISBN/category, so I can easily find books that I want | **Priority** |  |
| **Effort** |  |
| As a | Customer | | |
| I want | Search for books by name/author/ISBN/category | | |
| So that I can | Easily find books that I want | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I am a registered customer,  And I have successfully logged in,  And I am on the dashboard,  And I have the details typed into the ‘Search’ bar,  **When** I press the ‘Search’ button,  **Then** all related books are displayed to the user. | | |
|  | **Criterion 2:**  **Given** that I am a registered customer,  And I have successfully logged in,  And I am on the dashboard,  And I have typed no details into the ‘Search’ bar,  **When** I press the ‘Search’ button,  **Then** an error message appears requesting search bar input. | | |

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| **Story #18a:** | As a customer, I want to cancel orders within two hours of purchase, so I can take my money back quickly if I mistakenly order | **Priority** |  |
| **Effort** |  |
| As a | Customer | | |
| I want | To cancel orders within two hours of purchase | | |
| So that I can | Take my money back quickly if I mistakenly order | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I am a registered customer,  And I have successfully logged in,  And I am on my transaction history,  And it has been less than two hours since my transaction,  **When** I press cancel order,  **Then** my funds are returned,  And the book is not sent. | | |
|  | **Criterion 2:**  **Given** that I am a registered customer,  And I have successfully logged in,  And I am on my transaction history,  And it has been more than two hours since my transaction,  **When** I press cancel order,  **Then** an error message appears notifying me it has been more than two hours since the transaction. | | |

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| **Story #18b:** | As a customer, I want to refund purchases after two hours of purchase, so I can eventually get my money back if I mistakenly order | **Priority** |  |
| **Effort** |  |
| As a | Customer | | |
| I want | To refund purchases after two hours of purchase | | |
| So that I can | Eventually get my money back if I mistakenly order | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I am a registered customer,  And I have successfully logged in,  And I am on my transaction history,  And it has been more than two hours since my transaction,  And my purchase has been received by the seller,  **When** I press refund order,  **Then** my funds are returned. | | |
|  | **Criterion 2:**  **Given** that I am a registered customer,  And I have successfully logged in,  And I am on my transaction history,  And it has been more than two hours since my transaction,  And I my purchase has not yet been received by the seller,  **When** I press refund order,  **Then** my funds are returned when the purchase is returned. | | |

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| **Story #19:** | As a customer, I want to view book information (table of contents and covers), so that I can have a clearer idea of the book | **Priority** |  |
| **Effort** |  |
| As a | Customer | | |
| I want | To view book information | | |
| So that I can | Have a clearer idea of the book | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a customer  And I’ve successfully logged in,  And I’m on the homepage,  **When** I click on ‘View Books’  And I select a book I want,  **Then** the book details page comes up  And image of contents and cover is viewable. | | |
|  | **Criterion 2:**  **Given** that I’m a customer  And I’ve successfully logged in,  And I’m on the homepage,  **When** I click on ‘View Books’,  **Then** I can see a small picture of all book covers available. | | |

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| **Story #20:** | As a customer, I want to be able to check my history, so that I can see my purchases | **Priority** |  |
| **Effort** |  |
| As a | Customer | | |
| I want | To check my history | | |
| So that I can | See my Purchases | | |
|  |  | | |
| Acceptance criteria | **Criterion 1:**  **Given** that I’m a customer,  And I’ve successfully logged in,  And I am on the dashboard,  **When** I click on ‘View History’,  **Then** I should see my purchase history. | | |
|  | **Criterion 2:**  **Given** that I’m not a customer,  And I’ve successfully logged in,  And I am on the dashboard,  **When** I click on ‘View History’,  **Then** I should not be taken to a purchase history,  And instead taken to the history for my role. | | |